Annual Assurance Statement 2026

Our evidence bank combines reports, policies, advice and information which Management Committee members monitor and oversee on an ongoing basis throughout the year to provide continuous assurance that Hawthorn Housing Co-operative (HHC) is compliant. Additionally, the evidence bank incorporates relevant documents and information that contribute to our assurance, and which form the structure of HHC's business and governance activities.

In assessing the evidence, we have adopted an improvement focus which has resulted in an Action Plan. We are satisfied that this will deliver effective improvement and that none of the areas for improvement constitute material non-compliance. We assess that we are now fully compliant in two areas we assessed that we had areas for improvement in 2025.

The Management Committee of HHC is satisfied that, to the best of our knowledge, HHC is compliant with:

- all relevant requirements as set out in Chapter Three of the Regulatory Framework;
- the Regulatory Standards of Governance and Financial Management;
- all relevant standards and outcomes in the Scottish Social Housing Charter;
- all relevant legislative duties.

We confirm that we have comprehensive, robust, up to date information about the construction, components and condition of our homes. We use this information to ensure the safety of our tenants' and residents' homes and to inform our asset management and financial planning. We have completed our assessment into the potential presence of RAAC in our stock and confirm that none has been identified. 39% of our stock has been fully assessed for compliance in the last five years completed by an external consultant.

We have gained this assurance from a review of a comprehensive bank of evidence and from our ongoing oversight and scrutiny of HHC's affairs throughout the year 2025/2026.

We recognise that we are required to notify the SHR of any changes in our compliance during the course of the year and are assured that we have effective arrangements in place to enable us to do so.

In reviewing our compliance with the Regulatory Framework, we are assured that we have established appropriate systems for the collection of equalities data when an external contractor carries out our Tenant Satisfaction Survey every two years. We are assured that we are working towards using this data to take account of equality and human rights issues in our decisions, policy-making and day-to-day service delivery.

As Chair, I was authorised by the Management Committee at a meeting held on 26th October 2026 to sign and submit this Assurance Statement to the Scottish Housing Regulator. We confirm that this Assurance Statement is being published on our website on the same date that it is submitted to the SHR.

Cathie Ritchie
CHAIR

Colin Turnbull
DIRECTOR