



COOKIES POLICY

This statement contains important information on how we use cookies on our website. **To comply with General Data Protection Regulation we need your consent to set these cookies.**

1. What is a Cookie?

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

The most important thing to know about cookies is that they make our website a bit more user-friendly, for example, by remembering site preferences and language settings.

2. Why do we use Cookies?

We use these cookies and other similar technologies for a number of purposes, including:

- To remember your preferences
- To make our website easier for you to use
- To monitor usage so that we can spot trends and make improvements
- To understand and improve the impact of our marketing campaigns
- For security needs and fraud-protection purposes and in order to identify and prevent cyber-attacks

Cookies that are used by us should be divided into two types:

- "First-party Cookies" - Cookies that are placed by us
- "Third-party Cookies" - Cookies that are placed and used by third-party companies

It is important to note that we cannot access third-party cookies; nor can other third-party organizations access the data in the cookies we use on our website. We do not allow third-parties to use the cookies for any purpose other than those described in the next sections.

We believe that our use of cookies is very necessary for the smooth functioning of our website. We do not believe that they pose any threat to your personal privacy or online security and we recommend that you indicate that you will "allow" cookies.

Duration:

Depending on their function, Cookies may have different durations. There are session cookies and persistent cookies:

1. Session cookies only last for your online session. It means that the browser deletes these cookies once you close your browser
2. Persistent cookies stay on your device after the browser has been closed and last for the period of time specified in the cookie

Categories:

The cookies used on our website fall into one of four categories:

1. **Essential Cookies** let you move around the website and use essential features like secure and private areas. We do not need your permission to place these cookies on your device.
2. **Analytic Cookies** let us understand how you use our website (e.g. which pages you visit), to provide statistics on how our website is used, improve the website by identifying any errors, and performance issues.
3. **Functional Cookies** are cookies used to remember choices users make to improve their experience (e.g. language).
4. **Marketing Cookies** are used to collect information about the impact of our marketing campaigns.

3. Cookies – table:

Please see the table below which shows the information about the type, categories, purpose and duration of cookies placed by us and Third-Party Service Providers.

Cookie Name	Purpose	Duration	Cookie Type
XSRF-TOKEN	Used for security reasons	Session	Essential
hs	Used for security reasons	Session	Essential
svSession	Used in connection with user login	12 months	Essential
SSR-caching	Used to indicate the system from which the site was rendered	1 minute	Essential
_wixCIDX	Used for system monitoring/debugging	3 months	Essential
_wix_browser_sess	Used for system monitoring/debugging	session	Essential
consent-policy	Used for cookie banner parameters	12 months	Essential
smSession	Used to identify logged in site members	Session	Essential
TS*	Used for security and anti-fraud reasons	Session	Essential
bSession	Used for system effectiveness measurement	30 minutes	Essential
fedops.logger.X	Used for stability/effectiveness measurement	12 months	Essential

wixLanguage	Used on multilingual websites to save user language preference	12 months	Functional
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4. Your Choices

You can change your cookie settings below:

Cookie Settings

Essential Cookies

These cookies enable core functionality such as security, network management, and to provide you with access to features such as your profile and purchases, member-only resources, and other areas website. You may disable these these by changing your browser settings, but this may affect how the website functions.

Marketing, Analytics & Other Cookies

We recommend enabling these cookies to give you a more personalised experience. Our site uses tools, such as cookies, to understand how you use services and to improve both your experience and our advertising relevance, You can change your Cookies Settings at any time via our Cookie Policy.



Save

To find out more about cookies, including how to see what cookies have been set and understand how to manage, delete and block them, visit www.aboutcookies.org or www.allaboutcookies.org.

Alternately, it is also possible to stop your browser from accepting cookies altogether by changing your browser's cookie settings. You can usually find these settings in the "options" or "preferences" menu of your browser.

Please note that deleting our cookies, disabling future cookies or tracking technologies may prevent you from accessing certain areas or features of our Services, or may otherwise adversely affect your user experience.

The following links may be helpful, or you can use the "Help" option in your browser.

- [Cookie settings in Firefox](#)
- [Cookie settings in Internet Explorer](#)
- [Cookie settings in Google Chrome](#)
- [Cookie settings in Safari \(OS X\)](#)
- [Cookie settings in Safari \(iOS\)](#)
- [Cookie settings in Android](#)

To opt out from and prevent your data from being used by Google Analytics across all websites, check out the following instructions: <https://tools.google.com/dlpage/gaoptout>.

5. Links to other websites

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy policy. You should exercise caution and look at the appropriate privacy policy applicable to the relevant website being used.

6. Your personal information

We will not sell, distribute or lease your personal information to third parties unless we are required by law to do so.

If you have any questions about this statement or how we hold or use your personal information, please contact the DPO by: e-mail at foi@hawhousing.co.uk; telephone on 0141 336 2138; or writing to: The Data Protection Officer, Hawthorn Housing Co-operative, 23a Finlas Street, Glasgow, G22 5DB.

7. Contact us

You can also contact us by: e-mail at enquiries@hawhousing.co.uk; telephone on 0141 336 2138; or writing to: Hawthorn Housing Co-operative, 23a Finlas Street, Glasgow, G22 5DB.

If you would like to receive this statement in alternative format, for example, audio, large print or braille, please contact our DPO.

8. Updates to this statement

We may update this statement at any time, and you should check our website occasionally to ensure you are aware of the most recent version that will apply each time you access our website.

Last updated: June 2022