

Hawthorn Housing Co-operative - Assurance Framework Dashboard

October 2024

A Requirements for Registered Social Landlords

Key

	Compliant		Working towards compliance
	Compliant (with non-material areas for improvement)		Not compliant

	AN1 – AN5: Assurance and notification
4	Standards are compliant
1	Standards compliant (with non-material areas of improvement)

	CH1- CH5: Scottish Housing Charter
5	Standards are compliant
0	Standards compliant (with non-material areas of improvement)

	LR1 - LR4: Listening & Responding to tenants
4	Standards are compliant
0	Standards compliant (with non-material areas of improvement)

	WB1: Whistleblowing
1	Standards are compliant
0	Standards compliant (with non-material areas of improvement)

	EH1 - EH2: Equality and Human Rights
0	Standards are compliant
2	Standards compliant (with non-material areas of improvement)

	SG1 - SG6: Statutory Guidance
3	Standards are compliant
1	Standards compliant (with non-material areas of improvement)

	OC1 - OC3: Organisational duties and constitution
3	Standards are compliant
0	Standards compliant (with non-material areas of improvement)

	GF1: Regulatory Standard of Governance & Financial Management
1	Standards are compliant
0	Standards compliant (with non-material areas of improvement)

B Regulatory Standards –

Standard 1 – Leadership and direction	
6	Standards are compliant
1	Standards compliant (with non-material areas of improvement)

Standard 2 – Openness and accountability to customers	
5	Standards are compliant
0	Standards compliant (with non-material areas of improvement)

Standard 3 – Managing resources for affordable rents	
7	Standards are compliant
0	Standards compliant (with non-material areas of improvement)

Standard 4 – Making decisions and managing risk	
5	Standards are compliant
1	Standards compliant (with non-material areas of improvement)

Standard 5 – Honesty and integrity	
7	Standards are compliant
1	Standards compliant (with non-material areas of improvement)

Standard 6 – Skills and knowledge	
5	Standards are compliant
1	Standards compliant (with non-material areas of improvement)

Standard 7 – Organisational changes	
9	Standards are compliant
0	Standards compliant (with non-material areas of improvement)

C

Non-Regulatory data

Environmental Protection

- All activities [e.g. weed spraying] comply with environmental regulations
- Environmental Impact Policy approved Sept 2021
- Biodiversity at Glasgow site [over 100 trees and pond]
- Projects to encourage active travel – particularly cycling.
- Fully funded plan agreed with Council for developing Bardowie Street Park & for safe active travel in the area
- Campaigning for bus service to be rerouted closer to the community
- Energy Audit carried out on Finlas St flats
- Exploring feasibility of ground source district heating with renewable energy to achieve net zero

Reason for assessment

- Poor performance by some tenants re waste disposal/recycling difficulty developing and funding strategy to improve energy performance of our homes
- Unable to achieve community buy-in to develop the Glasgow site

Changes to be made to improve compliance

- Improve treatment of waste [reduce bulk, improve recycling at flats]
- Continue to encourage bike use, improve bus service and safe active travel options.
- Develop realistic, funded proposal to reduce energy use & carbon consumption in heating our homes

Comments and recommendation - Keep as amber, due to lack of buy-in from many tenants and difficulty achieving net zero with our stock and broader social aims that require other organisations to work effectively in partnership with us.

Employment Law

- HR employment advice from Employers in Voluntary Housing (EVH) and external legal advisers.
- Model policies provided by EVH

Comments and recommendation – Keep green